

# CLIENT

## Brochure



**QUBIX HIRE**  
QUALITY ON-BOARDING EXPERTS



<http://www.qubixhire.com/>

[info@qubixhire.com](mailto:info@qubixhire.com)

## We offer:

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- > Competitive Rates
- > No booking fees
- > Honesty and trustworthiness

**Qubix Hire was established in 2021 and has fast become one of the leading specialist recruitment agencies, building a reputation for a professional, friendly and caring service. Many establishments use Qubix Hire staff as a cost-effective extension of their regular staffing. We have different brochures and tariffs for different client groups. Qubix Hire is a recruitment agency supplying high quality staff for all your needs. We offer Healthcare staff, Registered Nurses, Care Workers and cleaners.**

## Our Clients TrustUs!

**We provide staff in less than an hour: 24/7  
Mobile +44 7550693616**

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- > RGN, RMN
- > Support Workers
- > Auxiliary Nurses
- > Care Workers

## OUR STAFF:

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01 Our flexible staffing service is based on the central objective of providing appropriately trained workers in a timely and cost-effective manner, and of a quality consistent with a client's own staff. We work closely with our clients to understand their needs and have developed an unparalleled range of innovative services based on the three principles of quality, service and value.

02 Our reputation for only supplying the best quality staff is testament to the rigorous vetting and training procedures all new and existing workers are put through. We are committed to ensuring that all of our staffs are at least as good as our clients' own employees.

03 We achieve this by putting every new applicant through different checks before they can join the agency, followed by a comprehensive range of mandatory training courses to ensure they keep up to date on all areas of professional practice.



### **SERVICE ASSESSMENT:**

All our workers undergo regular appraisals, using feedback on their performance from our clients. Where necessary, training and development issues are identified and resolved, allowing our high standards to be maintained.

### **SPOT CHECKS:**

In close co-operation with our clients, we regularly undertake spot checks on our workers to ensure they continue to meet the standards we expect of them.

### **RECRUITMENT & VETTING:**

A dedicated recruitment and vetting team, based at our Head Office, puts all new applicants through different checks to ensure only the very highest caliber of staff are accepted.

### **TRANSPARENT PRICING:**

No hidden extras, no additional costs. We guarantee clear and detailed invoicing to allow quick, effective reconciliation.

### **DISCOUNT SCHEMES:**

Our unique Early Bird Scheme offers a sliding scale of discounts dependent on how far in advance you book your shifts with us

### **PROVIDER:**

Where clients commit to using Qubix Hire as their preferred provider of agency staff, we offer enhanced discounts that reflect the value of the business they entrust with us. Over time this results in significant savings compared to using agencies on an ad hoc basis.

### **RATES**

Our rates are negotiable and will be sent separately. Our payment terms are 14 days.



### **SERVICE:**

We believe passionately that any flexible staffing service needs to be underpinned by three key ingredients; quality, service and value. Our service is designed to reflect these values and in doing so we deliver a comprehensive range of benefits that, a few can match.

One Hour call back –We promise to update you on our progress in meeting your staffing requirements within one hour of your original call to us, if not sooner.

24/7 availability – All calls are re-directed to us on-call teams outside of office hours. As a client, you get a dedicated account manager to ensure there is a single point of contact.

## QUBIX HIRE TERMS AND CONDITIONS

Please read our terms and conditions carefully. These services are VAT Exempt.

1. These terms and conditions are deemed to have been accepted by the Client by virtue of the Client making a booking in person, verbal, telephoned, faxed, e-mailed vetted and have background checks. Qualified nurses have their qualifications validated. If, however, any of the Qubix Hire' supplied to the Client are not to the Client's satisfaction, please contact your local office by telephone immediately and Qubix Hire will endeavor to find a replacement for the remainder of the assignment, if required.

2. If we believe the standard or qualifications of the 'Qubix Hire' supplied to you needs to be changed for your safety, or health benefit then we reserve the right to change the 'Qubix Hire' as we consider appropriate in those circumstances.

3. It is the client's responsibility to inform Qubix Hire workers of any pre-existing medical condition, dietary requirements, allergies, health insurance details, and emergency contact numbers, as well as to provide adequate refreshments, and any sun creams and medications for the client.

4. Qubix Hire will notify the client within 48 hours after the provisional confirmation if we cannot supply a nurse or a carer for the dates you require. Qubix Hire shall not be liable for any default due to any act of God, war, strike, or other event beyond its reasonable control.

5. Three days' notice of cancellation of Qubix Hire's established services must be given. With early bookings, once both parties have received confirmation, a minimum of five days' notice is required. Qubix Hire reserves the right in the event of shorter notice being given, to make a cancellation charge of up to the equivalent of the sum, which would have been received by us.

6. Qubix Hire will not make reimbursements on any other grounds and in the event of cancelling your booking for any other reason, then your deposit and any additional monies paid will be held to cover any administrative costs.

7. Please note, the timings you book for your reservation are very important to us, and the 'Qubix Hire' are contracted to cover these timings. Unless Qubix Hire confirms receipt of any change in writing, you will be invoiced for these timings. The Client agrees that all changes in assignments, any additional bookings, and any cancellations will be advised by the Client directly to Qubix Hire and not via the 'Qubix Hire'(s) supplied, otherwise the Agency reserves the right to charge the Client for any duties the Agency believes to have been booked.

8. For daily clients, accounts are done weekly, with the week ending on a Sunday midnight. Invoices must be paid within 14 days. If they are not then 10% will be added to the amount payable per week, until the account is settled and Qubix Hire reserves the right to immediate suspend without formal notice the supply of any further staff.

9. Official bank holidays are charged at time and a half or double time for Christmas Eve from 18.00h-00.00h, Christmas Day and New Year's Eve 18.00h-00.00h and New Year's Day.

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10. For care provided in a clients' own home, clinic room, yacht or hotel room, no breaks will be deducted from the hours worked if the 'Qubix Hire' is in sole attendance, and the client is expected to provide adequate refreshments for the 'Qubix Hire' and a meal for any day shift longer than 4 hours.

11. Qubix Hire acts as the agent, not the employer of the person supplied by the agency to the client.

12. Qubix Hire Nursing Agency will not be liable for any loss, damage, costs or expenses incurred by the Client as a result of any act or omission of the 'Qubix Hire' supplied by the Agency, nor will Qubix Hire be liable because of the non-attendance of the person(s) to be supplied by the Agency, nor will the Agency be liable for any act or omission on its own part.

13. In the event that the Client engages on a full-time, part-time or casual basis any person supplied within the previous 3 months by Qubix Hire to the Client, the Client agrees that the introduction has been effected by Qubix Hire irrespective of any other circumstances surrounding recruitment of that person by the Client, and the Agency reserves the right to charge the Client a fee for the introduction equivalent to that of the commission which would have been earned over a 3 month period, were the 'Qubix Hire' to have continued working with Qubix Hire

14. Unless otherwise expressly provided elsewhere in the agreement, this agreement may be varied only by a document signed by both parties.

15. Qubix Hire reserves the right to refuse any booking. We also reserve the right to charge £2000 for any worker who has been taken to work for the client.

16. Staff and Time Sheets- The Client shall counter sign the weekly time sheets completed by each worker in the provision of the services to the client and in doing so, the client would have represented that he/she has verified the number of hours worked and has been satisfied with the standard to which the worker has undertaken the services. In any event, of any differences between hours originally specified and hours worked, notify Qubix Hire as soon as possible.

17. In the event of invoice dispute, the client must notify Qubix Hire within 7 days in writing of the nature of the above; the client must pay the full invoice without deduction

18. This contract is subject to the law of England, Germany and Spain. All, Internet, or written for the services of any person supplied by Qubix Hire.

# QUBIX HIRE



## Contact With Us:



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